

General conditions

RESERVATION:

Mobil homes

The reservation will be taken into account, only after signature of the contract including/understanding the payment on the account (50% of the amount of the stay) and 12 € of expenses of nonrefundable file. As of reception of this contract and your payment, an defendant of confirmation of reservation will be delivered to you. This one will have to be presented at your arrival.

ARRIVEE-departure:

The validity of the hiring is limited to 48 H after the date of arrival defined in the leasing agreement. Beyond that, the locative will be given to the hiring.

With the arrival the hirings are available starting from 15h and until 20h maximum .

Site

The reservation will be taken into account, only after signature of the contract including/understanding the payment on the account (90 EUROS) and 10 € of expenses of nonrefundable file. As of reception of this contract and your payment, an defendant of confirmation of reservation will be delivered to you. This one will have to be presented at your arrival.

ARRIVEE-departure:

The validity of the site is limited to 48 H after the date of arrival defined in the contract.

Beyond that, the site will be given to the hiring. With the arrival the hirings are available starting from 14h and until 20h maximum

Annulation:

For the cancellations made before May 1 and 1 week before your arrival 50% of the installment will be refunded, the acquis. Après expenses of reservation remaining on May 1 the installment will not be refunded, nor the expenses of reservation. Cancellations will have to be done in writing

PAYMENT: Site camp-site and rental lodging:

The balance has to be paid not later than 30 days before the date of arrival.

No reduction will be authorized in the event of late arrival or of anticipated departure.

Mediation :

In accordance with article L. 612-1 of the Consumer Code, within one year of his written complaint, the consumer, subject to article L.152-2 of the Consumer Code, has the right to make a request for amicable resolution by mediation, with : SAS Médiation Solution - 222 chemin de la bergerie - 01800 Saint Jean de Niois.

website : <https://www.sasmediationsolution-conso.fr>,

email : contact@sasmediationsolution-conso.fr